# UNARMED SECURITY OFFICER/AGENT

Training Modules (40 hours)



#### ADMINISTRATION & DOCUMENTATION

- · Review of training curriculum
- Review of training performance expectation
- Completion of course & licensing forms

#### INTRO/THE WORLD PROTECTION GROUP

- History & development of private security industry
- · Corporate history & commitment to quality
- WPG structure & key personnel
- Promotion opportunities

#### INTRODUCTION TO SECURITY

- Basic security functions
- Patrol & observation
- OSHA regulations
- · Access control systems
- CCTV & IDS systems
- Protecting sensitive information
- · Chain of custody
- · Crowd control and observation
- Diplomatic security & executive protection

#### OFFICER SAFETY AND PERSONAL SECURITY

- Relative positioning fundamentals
- Balance and movements
- · Self defense awareness and procedure

#### **CONSTITUTIONAL LAW**

- US Constitution & individual civil rights review
- 1st Amendment freedoms: speech, religion, press, peaceful assembly
- 2nd Amendment: firearms related issues
- 4th Amendment: unreasonable searches & seizures
- 5th & 6th Amendments: rights of the accused
- 8th Amendment: cruel & unusual punishment
- How these issues impact the security function

#### **CRIMINAL LAW**

- Definition of crime
- Crime versus infraction
- Felonies versus misdemeanors
- Crimes commonly handled by security officers
- Specific review: theft, trespass, vandalism, burglary, assaults, robbery

#### **CIVIL LAW**

- Definition of civil wrong (negligence & intentional torts)
- · Security related civil wrongs
- · Duty of care
- · Personal & vicarious liability

#### ARREST AUTHORITY

- Probable cause & arrest defined
- False arrest situations
- · Detention vs. arrest
- · Citizen's powers of arrest
- · WPG policy on arrest & detention
- · Search incident to arrest

#### **COMMUNICATION PROCESS**

- · The communications process explained
- Overcoming common communications barriers
- · Cultural diversity awareness
- · Sexual harassment

#### **CONFLICT MANAGEMENT**

- Defusing conflicts
- Handling delinquents
- · Handling violent persons
- · Dealing with the emotionally disturbed
- · Suicidal or depressed persons

#### **CRISIS INTERVENTION**

- Workplace violence
- Domestic & international terrorism
- Hostage situations
- Disaster management

#### REPORT WRITING

- Proper sentence structure as related to reports
- · Elements of investigative research
- Development of reports
- · Identify potential uses of a report
- Interview vs. interrogation
- Types of reports (log books, incident reports, and client Info. sheets, writing exercises)

#### **USE OF FORCE**

- · Use of force policy
- · Excessive force policy
- Deadly force policy
- · Guidelines for each level of force

#### BOMB RECOGNITION & INCIDENT MANAGEMENT

- · Definitions and descriptions
- Methods of initiation for explosive devices
- · Bomb incident plan
- · Handling a bomb threat
- · Building searches and practicals
- Principles of action when a suspicious object is found

#### FIRE SAFETY AND HAZMAT

- · Understanding the fire triangle
- · Definitions and classes of fires
- · Fire protection systems
- · Fire detection systems
- HAZMAT identification and numbering system
- OSHA standards as related to routine patrols

## JURISDICTIONAL REQUIREMENTS & DEFINITION

- Duties & responsibilities of the security officer
- Compulsory training requirements
- Prohibitions & sanctions

#### STANDARDS AND PROFESSIONALISM

- · Ethics, professionalism and integrity
- · Appearance and demeanor
- · Public and client perception
- Tact and diplomacy
- Duties and responsibilities of an officer

### AMERICAN RED CROSS CPR &

- ARC certified Infant, child & adult cardiopulmonary resuscitation instruction and certification
- · Basic life saving techniques
- ARC certified standard first aid instruction and certification
- ARC certified automated defibrillator instruction and certification